

Parental Questionnaire/survey – Spring term 2023

All comments made in the ‘any further comment’ section are included below; those that are overwhelmingly positive and those less positive.

There were no comments made to elaborate on any boxes ticked ‘strongly disagree’.

Positive comments

Think my child is lucky to have this school.

My child loves school which was never the case in primary. Since starting school this is the happiest I have known her she loves to go to school, she has friends and the teachers are wonderful.

This is an excellent school for our children. We will be very sad when xxxxx leaves this year. It was the best decision for him to come here.

I can't fault the school xxxxx is a lucky boy attending such a wonderful outstanding environment. All staff are amazing.

My child has never been happier, this has made a massive input into our home life, can't thank the staff enough for making us welcome

Our child has only been in school 5 months but the staff in SFX have made his transition so easy.

Xxxxx loves school and is always happy to go on the taxi in the morning, when xxxxx has been off school he has always been very keen to come back, we think he misses everyone and all the fun activities.

Prepares children for life after school in terms of getting the right place and having the right skills and partners.

Since starting school in 2015 my child has not only improved academically but with help and support of the staff he has matured into a great young man.

As a specialist provision school it meets every part of xxxxx's needs and more. Xxxxx has thrived and has become more confident and happier in every way possible. Thank you to all who made it possible. All of you are amazing at what you do.

Excellent school with excellent teachers

My child starting this school was the best move we did.

My son loves this school, the staff, the routine, he always comes home happy. Communication in FE has been the best.

The staff are very helpful and thank you for helping xxxxx because his behaviour has changed and the attitude as well.

School is very helpful, and I can ask any question; schoolteachers are very good

Excellent school. He has excelled and grown in confidence.

School is very well run, and staff are always informative and friendly.

Xxxxx loves coming to school. She considers it a happy safe place and a community that she belongs to. Everyone I have dealt with in school has a genuine interest and cannot do enough to help/support xxxxx and myself.

Absolutely thrilled with how xxxxx has settled so quickly. She loves coming! Everyone has been so welcoming and helpful. Nothing is too much trouble. Thank you so much.

Overall a fantastic and positive school with a real 'can do' attitude, full of staff that really care and that shows as my child absolutely loves coming to school.

School is so welcoming et as equally professional my child's life has changed so much by attending STFCH. Staff are super.

Negative comments plus school response/follow up action in italics and brackets

For future improvements to make home and school communication better can we have an app. for newsletters and other school communications. Can we set up something like ParentPay, a digital platform to pay for school things like lunch, donations etc?

(School have looked into this pre-covid and at the time when parents were asked about preferences for communication, they were satisfied with the use of class dojo, communication books, email and telephone contact. ParentPay and its viability is an option we will look at once again in the new academic year.)

Minimal 'extra' activities. Minimal communication from school.

(Many extra-curricular activities especially during holidays reduced or ended when the additional funding to support them taking place ceased. School has looked to budget for further activities, but it is financially dependant and staff dependants. We will continue with 'clubs' activity on Tuesdays and consider if we can expand on these as well as maintaining lunchtime extra activities.)

More PE in FE please

(This will be considered as part of the new academic year timetables as a standard session rather than options session.)

It lacks communication. Listen in review but lack actions. My child continues to complain about bully being picked on but nothing seems to be done. If parents answer this honestly, I think it should open eyes! When chatting together many have same concerns and issues.

(If there are specific individual concerns that have not been addressed then please contact school directly)

There has been issues this year that have impacted upon her enjoyment and safety but never before (*all boxes were marked between 1-3 though*).

(If there are specific individual concerns that have not been addressed then please contact school directly)

I feel that there needs to be more communication from the teachers and staff in FE and we haven't had a parents evening since year 9 so more parent's evenings should be put in place every year.

(Unfortunately, in the last 2 years due to COVID restrictions schools did not hold traditional 'parent's evenings' instead contact was made via Teams, Zoom or through telephone call to discuss the sorts of things normally talked about at a parents evening. However, this year the traditional parent evening is back for face-to-face contact for those who want it and virtually for others who cannot make it.

A range of methods for communicating with parents and families happen across school, we will look at ow these are used and whether they are effective and consistent across all departments.)

Swimming could be used more, was told it was weekly my child is yet to go from starting in September. My child is however very happy.

(With the growth in numbers the hydrotherapy pool is used widely, with a priority being those who require it to meet specific physical and mobility needs, however we recognise that everyone should be able to access all the facilities within school. We will consider ways to meet this ambition.)